RedHawk

Insurance Technology Experts

Yeah. We do that.

We provide technology-enabled services to the insurance industry, including implementations, interface development and support, data and reporting, systems integrations, testing, business analysis, bureau and statistical reporting, and regulatory compliance. Our team comprises insurance and IT professionals, including former agents, underwriters, billing specialists, software developers, implementation specialists, and more.

Your Trusted Partner

If it has anything to do with anything in insurance, Red Hawk has done it, evaluated it, installed it, tested it, interfaced with it, run it, managed it, or ripped and replaced it.

Services

We've been installing and integrating policy, billing, claims, and other systems since before the Reagan administration, before the Human Genome Project began, and before anyone even knew to worry about Y2K. That's why we're eminently qualified to offer the following services and more:

Implementations

When it comes to software and system implementations, we can supplement your team — or we can take complete responsibility for the implementation and its integrations. We'll create an approach that works within your budget and conforms to your timeframes. No matter what, you can count on us to make your implementation experience painless.

Interface Development & Support

If you need to connect this system to that one — regardless of their nature — we can build the interfaces. From core systems to back-office applications, external data services, and more, we develop the interfaces. Then we support, monitor, and upgrade them as needed. And we do these things because you probably have better things to do … like run your business.

Data & Reporting

Because we're experts at insurance, we're experts at insurance data. And because we're experts at insurance data, we're experts at converting it, extracting it, and reporting on it. In fact, we've performed more data conversions, developed more custom reporting applications, built more data warehouses, and undertaken more BI initiatives than most of the vendors who specialize in these activities.

Integrations

We know what you're thinking: You've just bought a shiny new system. Now you're going to … well … you're not quite sure. The vendor from which you bought it may be able to configure it and install it. But the bigger challenge is getting the new system integrated with your existing back-office, customer–facing, and third-party systems and data sources. Your staff members are overwhelmed.

And the vendor doesn't have the resources or expertise.

Testing

Since we're so deeply experienced with insurance processing, we can perform user-acceptance testing, run test cases and scripts, and test changes that weren't identified in the initial project specs. We also can provide all of the attendant administrative support. And we know the right questions to ask, as well as the answers to those questions. So, whether its policy, claims, billing, or accounting systems — or whether it's print, stat, or forms services — we've been there, done that, and got the t-shirt.

Please let us know how we can help make your next insurance-technology project a cost-effective success.

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For more information on RedHawk call (508) 868-5731, email sales@redhawkis.com, or visit www.redhawkis.com.